



Press Release

Labège (France), January 18th 2007

M2M case study: a mobile solution for personal assistance

Remote personal assistance is an every day life service, allowing isolated, old or handicapped people to be able to contact from their house professional interlocutors. The users of these services give the alert to the assistance company via transmitters connected on classic telephone lines. The remote control device is carried around the user's neck or wrist allowing him to activate a call by a simple button push.

This system works well but it raises various problems:

It does not allow the person to be assisted when moving out of her place of residence and many equipments still imply that the user is near the transmitter to be able to communicate. Furthermore, there is no unified alert management system among assistance companies.

Our answer: a complete services platform, independent from the used equipment, allowing to centralize the assistance alerts and to transfer them towards the good speaker. We make the interface between the equipment and the remote assistance operator in charge of treating the alert.

A mobile remote assistance equipment:

This equipment integrates a communication module as well as fall, inactivity and temperature sensors allowing to activate several types of emergency calls. The alert can also be manual either for an emergency call or for some assistance request. A SIM card is integrated into the device and enables to communicate via the GSM network as a classic mobile phone.

The person is followed wherever she goes and any abnormal behaviour is detected thanks to the sensors.

Alerts centralization and repartition:

Alerts are passed on by SMS and the data stored and treated on a central server. Then they are routed to the good speaker (doctor, family, fire brigades, remote assistance company). This last one can call the equipment to communicate with the person to assist and to validate the need. Then he activates the chain of necessary events to help the person.



Real-time follow-up of the equipment state:

Information concerning the equipment itself is also integrated into this platform: level of battery, state on/off...

The Web Interface gives a global vision of the alerts and the devices state to the assistance company:

The access to the interface can be made from various terminals: PDA, PC, mobile phone. All the configurations are made from this interface: phone numbers, inactivity time. The events history is available from the interface.

About Anyware Technologies

Created in 2000, Anyware Technologies is a French software and solutions provider expert in embedded software, Web technologies and IT systems. Leveraging its technology, tools and expertise, the company has developed Web applications and services around "open-source" kernels and has created a set of Machine-To-Machine software and professional services. The Machine-To-Machine portfolio is especially designed to facilitate the connection, management and monitoring of remote equipments through a Web interface.

Anyware Technologies proposes a unique M2M offer based on a universal technology able to connect any equipment to the IT system of a company. The quality and flexibility of this offer enables to propose M2M applications in sectors as varied as personal assistance, access control, security, remote monitoring and billboard management. The company has formed technological partnerships with the main M2M market leaders.

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